



Volunteer Update October 2009

A Message from VANOC's Alpine Skiing Sport Manager Peter Bosinger.....

With the Torch Relay underway and the 100 Day Countdown next week, I wanted to take this opportunity to welcome you to the Alpine team and thank you for all your efforts so far in helping us get to where we are.

You have been selected because of the experience and enthusiasm you have brought to the team and we can't wait to share this unforgettable experience with you, the country and the rest of the world. As a Volunteer for the 2010 Olympic and Paralympic Winter Games you are the backbone of the Games and we couldn't be successful without you. As you continue along the volunteer journey, we appreciate your patience, dedication and commitment as we work through all the necessary pieces to make the event a success. It is only with your participation that we can achieve our mission.

We look forward to working with you in the coming months.
Thank You!

Peter Bosinger
Alpine Skiing Sport Manager

Scheduling

With the number of Volunteers we have for the Games it is taking a lot longer to build out the volunteer schedules than expected. We appreciate your patience while we work through this process. We will have your schedules to you as soon as possible. You will receive an email from us when they are posted on the "On Your Mark" website.

H1N1

The H1N1 vaccine will be available in Canada mid-November and will be available to all Canadians who want it. VANOC volunteers are strongly encouraged to be vaccinated against H1N1. It is critical that if you have flu-like symptoms (fever, cough, muscle aches, etc.) that you stay home. As a reminder, increased attention to general hygiene (such as washing your hands and coughing into your sleeve) is the easiest way to prevent getting sick or making others sick.

Security Check

As part of the volunteer application process, all volunteers have agreed to a security background check. This mandatory check is currently being conducted by the Vancouver 2010 Integrated Security Unit (V2010-ISU). It is critical that you contact the Volunteer Information Centre (VIC-1-866-925-8657) directly should any of the details on your volunteers' application form change. **If you have not completed the security check please call the Volunteer Information Centre so they can send you the form.**



Transportation

Below is a summary of the latest transportation information-

- Once in Whistler, we encourage everyone to take public transit to get around. Your accreditation will get you on public transit for free.
- If you are flying into Vancouver we suggest you take the Whistler Shuttle bus direct from the airport. More details on this service including prices and bookings to come.
- The vehicle check point just past Squamish won't be operational until Feb 11th. If you are traveling by car to Whistler you will need to arrive before the 11th to get your vehicle passed the check point. This is only for those coming from southbound on the 99 Highway. If you are coming from anywhere between Squamish and Pemberton, you will use BC Transit to get to the venue
- Parking is a big topic of discussion right now and our transportation team is working on finding a solution to meet out volunteer needs. All we can ask at the moment is that if you are planning on driving and parking in Whistler please try and carpool. If you have been allocated a bed by us at VANOC please send us a quick email to let us know if you require parking. Just so you know, there will be some parking at accommodations provided by VANOC but not enough for everyone. It will be at the cost of the individual not VANOC.
- There will be no parking at any of the Olympic venues in Whistler. The day lots will also be used by VANOC for Games time use so there will not be any parking available in the Village.

Here is a link to some general information about the Whistler area during Games Time. This information is subject to change.

<http://www.whistler.ca/images/stories/2010/Whistler%20Game%20Plan%20FINAL%20PRESENTATION%20-%20July%2029.pdf>

Also, worth checking out is **travelsmart2010.ca**. A new website launched by VANOC to help people navigate the roads in and around Metro Vancouver and the Sea to Sky region.

Accommodation

We have worked really hard to help anyone who needs accommodation in the Whistler area get it. Recently, we have been following up with those that have been allocated a bed to confirm they are still in need (by means of a phone call, email or survey). If you have not been contacted by a member of the Alpine Team and believe you are getting a bed, please email us at alpinesport@workforce.vancouver2010.com. If you are still looking for accommodation and are having difficulties you can also email us. We can try and help you find something.

Information about your accommodation allocation will be sent to you in December.

Meals on Venue

Meals that we will be provided on venue will consist of a hot breakfast at the base and a bag lunch that you can take on the mountain with you.



Refreshment Stations

- Offered at all workforce break area locations
- Offered 24 hours at the main Workforce break area
- No limit on consumption
- Includes hot beverages, soup, bulk water solution, and packaged cookies/biscuits
- Vending machines offered at value pricing with Coke products

Uniform and Clothing

The Volunteer Uniform consists of:

- 1 Outer Shell Jacket and Pant
- 1 Microfleese Vest
- 2 long sleeve T- shirts
- 1 toque

What you should bring:

Long underwear, lots of socks, long sleeve shirts, plenty of layers for under your uniform (it is only a shell), a few pairs of ski gloves or mitts, sunscreen, a ball cap, an extra toque, sunglasses, ski goggles, ski helmet (this is recommended), ski's and ski boots.

Ski Rental

We are working with Whistler Blackcomb at the moment to develop a rental package for those of you that are coming from far away and don't want to travel with your ski equipment. We will be sending out an announcement once this is confirmed with all the details.

(All positions with Alpine require ski's except if you are working on the Stadium Crew or in the Competition office)

A look at your first 3 days in Whistler

Day 1- This is your arrival day in Whistler. Once you arrive you will stop by the Uniform and Accreditation Centre Whistler (UAW) to pick up your accreditation, uniform and your accommodation package if you are receiving bed. The centre is located within the Whistler Games Service Centre (Whistler Racquet Club). After this you will make your way to your accommodation and get settled in. We suggest that this day is a good day to go and get your necessities that you will need while staying in Whistler.

The UAW opens on January 12, 2010. It is important that you attend during the times advised. Operation hours are TBD at the moment

What do I need to bring with me to get my Accreditation Card?



Each individual is advised to bring the same photo identification that was used in their Application for Accreditation. One of the following photo IDs is acceptable:

- Canadian citizens: Passport, Provincial or Territorial Canadian driver's license, Canadian Citizenship Card, Provincial ID Card (BC only), Canadian Forces ID Card, or Certificate of Indian Status.
- Non Canadian citizens: Passport, Canadian Permanent Resident Card, or Provincial or Territorial Canadian driver's license.

Day 2- This is your training day. You will be getting an invite in the next few months for training stating what time your sessions are this day (ALL training is mandatory before you start working). If you are a Local there may be opportunities to do your training before February. We will get you this information as soon as we can.

Training consists of:

- A 2 hour Venue Training session which includes a venue tour.
- A 1 hour and 30 minute Job Specific training session which includes an on hill safety video and breakout sessions with your Crew Chiefs. Your Crew Chiefs will contact you if you will need to bring your ski gear for training.

These 2 sessions will run back to back so please be aware that you could be on venue for around 3-4 hours this day.

Day 3- This will be the first day on your work schedule which you will receive on "On Your Mark"!!! (Please note- schedules are not published yet).

You will arrive on venue in the morning and make your way to workforce check-in. You will check-in for the day, receive your meal ticket and supplementary accreditation if needed (role dependant). You will make your way over to the workforce break area for a hot breakfast and a team meeting before you head out on to the hill with your Crew Chief (the workforce break area will be where you meet your team each day).

After a busy first day you will make your way to the workforce check-in building and head down stairs with your ski gear to the locker room. All volunteers will be able to store their ski gear on venue so that you won't have to bring it through security each day. We will have locked storage rooms, racks for ski's and boots and a limited number of lockers. If given a locker you will need to supply your own lock.

Please note that not everyone will be given a locker but everyone will have a place to store their gear in a locked room.

100 Day Countdown- Whistler Conference Centre 4:00 pm- 7:00 pm

On **Wednesday, November 4th** grab your friends and family to celebrate and get your 2010 Winter Games on! Meet 2010 Olympic and Paralympic Winter Games hopefuls, chat with VANOC venue teams (Alpine Skiing will be there!) and mingle with the 2010 Winter Games mascots. Pick up a voucher good for a pair of tickets to one of the nightly Games-time medal presentations at Whistler Medals Plaza (while quantities last).

Experience a snapshot of *Whistler Live!*, where an outdoor network of stages, screens and performance sites will present an unforgettable fusion of sports, arts and entertainment for spectators of all ages during the Games. Connect with Whistler Blackcomb and have your questions about the upcoming skiing and riding season answered.



Enjoy après snacks and Whistler's 20th countdown cake, on us. Special performances by DJ Foxy Moron, The Hairfarmers, Kuba Oms and the Whistler Children's Chorus.